

May 30, 2021

I support the US postal service every time I can, but now the service is so undependable, I'm not sure who can support it anymore.

I had my bank send a check to a lady. Two weeks later, the check had not arrived; it had not been cashed either. I sent a check from home. Two weeks later, I made the 40 minute drive out to the lady's home, handed her cash, and drove 40 minutes back to my house. The check I mailed arrived after 4 weeks; the one sent by the bank took 6 weeks to get there.

Unfortunately, this is the norm. I know of birthday cards and Mother's Day cards that are still floating around somewhere. A friend sent a payment to a bank. Two weeks later, they had to pay the late fee and go to the bank to make the payment. Their check took more than two weeks to go less than one mile.

Our mail person is kind, and I feel for him. Our mail arrives anywhere between noon and 8:00 PM. Some days we get one piece of mail; other days mail hardly fits in the mailbox. I know he will get a pension when he retires, but no one should have to work such irregular hours and be embarrassed because of the service he is forced to provide.

I do not depend on the US postal service for anything urgent, but many have to do so. If someone is not able to make a trip to a pharmacy, they must get their medicine by mail or pay for delivery. Knowing what I know about mail delivery, I assume many of those people simply go without medicine or pay someone a lot of money to pick it up for them. This is unfair!

The current postmaster wants the post office to pay for itself, but he has made a bad situation considerably worse. No matter how much he charges for a letter, if the dependability is nonexistent, people cannot trust it or use it. I really do not know what he thinks he might accomplish. The post office was never supposed to be a FedEx or UPS, but it should deliver our mail in a regular, dependable way. I don't care if we get mail every other day, but dependability is of paramount importance.

PLEASE THINK OF THE AMERICAN PEOPLE AND NOT POLITICS AND GET OUR MAIL BACK WORKING. I USED TO SEND A LETTER FROM MY HOUSE TO MICHIGAN IN 3 DAYS, NOW I ALLOW 2 WEEKS AND HOPE IT ARRIVES.

This is ridiculous. Obviously, DeJoy is not doing a decent job if it can take two weeks or more to deliver a letter within the US. That is how long I used to allow to send a letter to Europe. Now the letters I send to England are simply not delivered after two weeks, four weeks, whatever. Now, they never arrive, and yes, I put the correct postage on them.

PLEASE GET OUR MAIL SERVICE BACK TO WHERE WE CAN USE IT AND KNOW OUR MAIL WILL BE DELIVERED AS IT USED TO BE. IT IS RIDICULOUS THAT IN THE USA, WE CANNOT SEND A CARD ACROSS THE COUNTRY AND KNOW IT WILL ARRIVE IN OUR LIFETIME.

Thank you,



Diane Perel

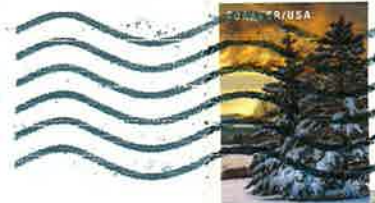
6393 Wynfrey Place  
Memphis, TN 38120



Ms. Diane K. Perel  
6393 Wynfrey Pl.  
Memphis, TN 38120

MEMPHIS TN 380

1 JUN 2021 PM 4 L



Postal Regulatory Commission  
901 New York Avenue, NW  
Suite 200  
Washington, D.C. 20268-0001

20268-0001

